



COMPANY PROFILE

V SAR V
Complete Solutions 

 +91-96540-00505
 info@vsarv.com
 www.vsarv.com



Founded : **2010**

Headquartered : Gurgaon, India

Primary Operations Gurgaon, India

Employee: 90+

Customers:

We have 385+ clients ranging from small business to fortune 500 companies from over 15 countries, and have completed over 1200+ projects.

Distinctions:

Google ad-words Certified, VA Certified,





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Vsarv has.....

- Been in business for over 10 years
- Established hundreds of startups through our 4 Vertical of Services
- Developed and executed on hundreds of thousands of web development and digital marketing campaigns.
- Garnered over 20 WMA Web Awards for our client website designs
- Supported many clients for business support through Virtual employee
- Contributed to the sponsorship of close to thousand needy under our CSR initiative.



Building Value In Your Business

To help business and organization all over the world to run more productively and efficiently all while saving money.

Vsarv is a Digital Marketing & Virtual Employee agency providing affordable, specialized and remote employee under our supervision. Our core competency is to attract, hire and maintain some of the most talented individuals available in a wide array of field at competitive rates. We provide a secure, well managed infrastructure to bring you the balance of quality agents and services for the best value.



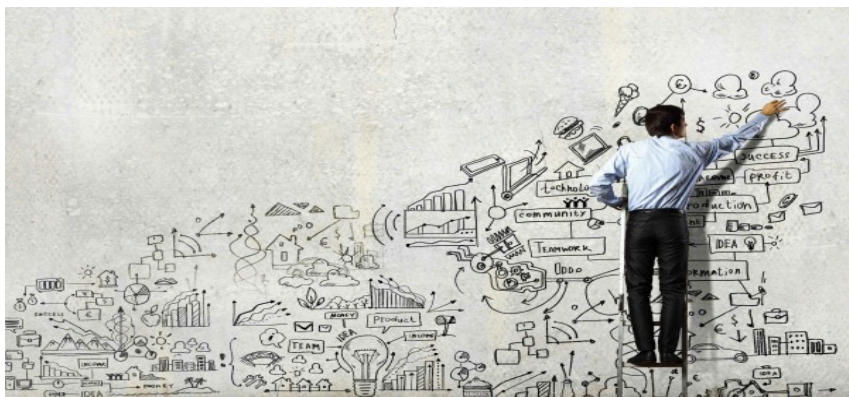
To Provide companies with highly skilled employees at a significant cost savings. Your Goals become our goals from the moment you begin working with us. We bring to you the direct success of India's booming economy with the wide array of services we offer. We look forwards to the opportunities of working with you. Take advantage of the skill, ingenuity, and cost savings of Indian market with you. Take advantage of the skill, ingenuity and cost savings of the Indian market with the peace of mind and ease of working with vsarv services Today.



Streamlining Your Business and Products

One of the biggest barriers Companies face when it comes to scaling and growing their business is finding reliable and quality production resources to meet the growing demands of their client base. Some Companies require additional capacity while others are outgrowing their in-house expertise. In either case, it boils down to an issue of scalability. Companies that partner or Hire our VE with VSARV gain instant access to a scalable production network of sophisticated and vetted suppliers. This allows you to push as much volume through VSARV suppliers as you need to. All while benefiting from our incredible buying power and enjoying the price advantages exclusive only to VSARV and members of our Clientele. When it comes to generating leads, we find many Companies aren't practicing what they preach. They're so busy marketing their clients' businesses that they neglect their Other part . Even if they are marketing themselves, they don't have the time, money or resources to create the content that's needed to leverage the same online lead generation tactics they've recommended to their clients.

Luckily, VSARV can help with that. Our agency partners get access to our extensive library of marketing resources. Whether you need a whitepaper on Marketing Automation, an info-graphic on the Future of SEO, or a turn-key content marketing campaign, you skip the hard part of actually creating the content and jump right to using it. All of which helps you generate more qualified leads for your business.



WHY VSARV ?

WHY VSARV STAFFING

- ✓ No Setup Cost
- ✓ No Insurance/Healthcare Cost
- ✓ No Pay Roll Tax
- ✓ Fixed Rates with no Bonus Pay
- ✓ No Recruitment Benefits
- ✓ No Need to pay for each separate Project
- ✓ No Vacation sick pay
- ✓ No Recruitment Cost
- ✓ No Office Infrastructure Costs

Global Managed Company:

Get the benefits of working with us Globally, but pay only Costs of Indian employees.

Dedicated Project Manager:

You will have one PM to report to you and ensure optimal performance and communications.

Backup Protocol:

Your PM will keep your Process backed up, so in the events of an absence, another agent can resume the work without delay.

Trained and Experienced:

Our Agents have a minimum of a bachelor degree and typically at least 2+ years of experience.

Communication Skills: Good

Being fluent in spoken and English with neutral accents results in Fluid Correspondence.

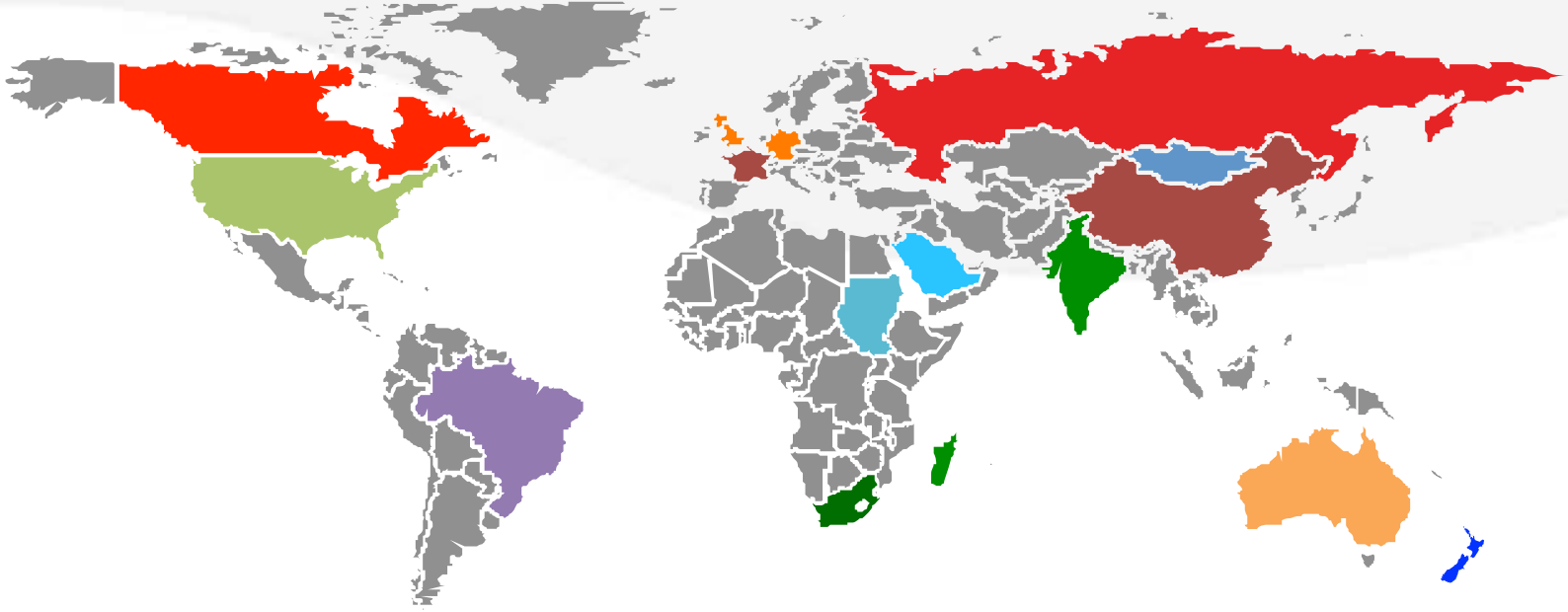
A Diverse Client Portfolio:

Eye Catching designs, loads of functionality, and user friendly layouts from all industries.



KEY STATISTICS

Counties: Where our Clients Reside.



- ✓ 1200+ Projects successfully completed
- ✓ 350+ Clients Worldwide.
- ✓ 15+ Countries : Where our Clients reside (USA, UK, Canada, Mexico, Brazil, Singapore, China, India, Australia, New Zealand, South Africa, UAE, Russia, Germany, France)
- ✓ 30% + Annual Growth
- ✓ 500,000 + Total billable hours worked
- ✓ 50+ Years Combined: Virtual Employee, Web Development, Mobile apps , Online Marketing and call center management experience.
- ✓ 55% Reduction in Cost: On Average our Clients Save over half of normal expenses.
- ✓ 100% satisfaction guarantee: We won't stop working until you are satisfied!



Virtual Assistant

We have trained and experienced virtual assistant with advance level of expertise in business tasks including calendar management, internet marketing, data entry, live support and secretarial among others. Not limited to only these your assistant is flexible to complete nearly any project that you might ask him/her to do that can be done on a computer or via phone. Our Virtual Assistants are highly qualified and energetic with a result oriented approach to complete all your task on time



“Live Support (Phone, Chat, email)” Address your queries and elegant solutions 24/7 on one-to-one basis with back up protocol in real time.”

“Executive and clerical support”: Hire a Virtual assistant to reduce the overburden of executive and clerical task. Have experience like never before”



“Calendar Management: Calendar Management for managing the day to day task to coordinate with schedule. Hire Virtual Office assistant to manage your daily task.

“Data Entry & word processing:” Vsarv for fast, ecumenical and accurate data entry and procession. Our Virtual assistant make your task easy and delivers top-notch services.

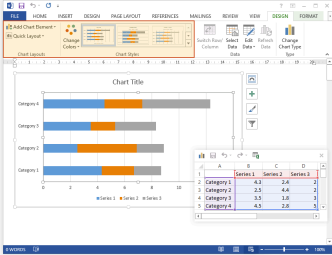


“Customer Support”: Are you not to meet your requirement ? Vsarv Services is always there to help you, get answers of all your queries from a Virtual Assistant.”



DATA ENTRY SERVICES

When you need to get your data stacked, entered, converted and processed within the given time, and at an affordable price, you should contact us. We deliver on-time, secured, cost-effective and precise data entry services to our clients worldwide.



“Data Processing Services: Get Low Cost Data Processing services with 100% Accuracy, on time delivery and 24/7 Customer Support.”



“Data Conversion Services: We have great resources who are highly expert in data conversion services and give results with accuracy of 99.9%.



“Data Entry Services: We offer Fast, Reliable and Accurate Services to our clients globally with the help of highly qualified data entry assistant.”



“Data Transcription Services: Data Transcription services required high dedication and we are truly expert in it. We have a huge clientele for data transcription.”



“File Conversion Services: VSARV is a Leading File Conversion Services Provider with 100% accuracy on affordable prices all around the world.”

“Data Typing Services: VSARV Global Tech is a trustworthy data typing services provider company that offers secure fastest & affordable services globally.”



ENGAGE BETTER, RESPOND FASTER, & EMPOWER YOUR AGENTS

VSARV Services is a leading service provider of international contact center services & outsourcing solutions. With an aim to increase customer satisfaction, retentions and sales for your company, VSARV Services has designed all of its inbound, outbound and web based solutions quality centric and performance driven.

With thousands of services providers in the fast paced and competition based customer services industry today, to stand out, prove yourself and to constantly grow, a company must induce new methodologies to have customers treated and listened in an way that they want, and not according to the company.



INBOUND SERVICES: VSARV Services Offers Powerful inbound call center solutions to various companies/ organizations globally. We have a highly skilled team of professionals help you achieve more customers by reducing the operating costs.

OUTBOUND SERVICES: We offer our clients with best creative, dynamic, and cost efficient outbound contact center solutions. Our extensive knowledge in outbound call center services helps you achieve maximum result.



WEB BASED SERVICES: As internet is the largest platform to widen the business presence globally, we offer extensive web based services to gain more online customers. Our web services range from web design to maintenance, internet marketing to branding and more.

OUR BENEFITS



AFFORDABILITY: About half the cost of an in-house Global contact center.

TIME ZONE: We are global company and work 24 x 7, So time zone will suit for you.

COMPLIANCE: We are PCI compliant and a member of PACE .

A BILINGUAL WORKFORCE: We know that not all U.S people are English speakers thus we give you more language options like - Spanish, French etc.

A SOLID INFRASTRUCTURE: VSARV has affix and internet grids. We don't have outages like some less urbanized countries.

FLEXIBLE - Our contact center operations have developed to match your needs on your requirement basis.



MOBILE APPS & WEB DEVELOPMENT

VSARV is pioneer in the designing and development industry with a strong business orientation. With an array of satisfied customer and clients across the world, Vsarv maintains its competitive edge with its states of the art infrastructure and highly qualified team of website designer and programmers who are focused on project goals and corporate branding.

1 Concept by 1 Designer:

Our web designing services offers one concept by one designer so that only you get a dedicated designer for your website.

Unique Designing:

Our Designs are graphically exceptional and unique in giving you improved online presence.

Fully Custom Web Design:

We offer customized website design services keeping our client's requirement at the helm of every phase of designing processing.

100 % Satisfaction Guarantee:

We put the requirements of our customers first in everything we do, and guarantee 100% customer satisfaction in every work we deliver.

Initial Mock-up in 24-72 Hours:

We will come back with the first-cut design of your website only after 24-72 hours from the time to chose us.

Huge Saving Limited Time Offer:

Reach is now via phone, email, or chat, and benefit from our Limited period huge saving offer.

INTERNET MARKETING SERVICES

For any online business to perform well, a great website is must, however, many companies still do not generate the expected amount of business because of a poor online presence and unless your website is widely visible & easily accessible on the internet, expecting great results would be just an exaggeration of build hope, As an internet marketing firm VSARV believes in working as per the modern trends of the trade and by using non-conventional online advertising methods can help your business grow & gain momentum.

Search Engine Optimization: Social Media Marketing

- *Keyword Research*
- *Link Creation & Attraction*
- *Concept Development*
- *Analytics & Monitoring*
- *Facebook*
- *Twitter*
- *MySpace & Other Social Networks*

E-mail Marketing

- *Text Based email*
- *Video emails*
- *Campaigns to advertise a specific launch/product*

Press Release :

- ✓ *Journalistic style articles*
- ✓ *Highlighted interesting and worthy news about your company or organization.*
- ✓ *Powerful marketing tools which works best in an integrated marketing campaign.*

PAY PER CLICK

- ✓ *Bid for various key words matching/describing your business to target audience*
- ✓ *Users search for content on the web on different search engines*
- ✓ *Visitors looking for products/service you offer will get your company ad with the search result.*
- ✓ *Users Click on your ads visit your website for your Branding*



OUR CLIENT TESTIMONIALS

We are using the virtual web master services provided by the VSARV team and find the services to be very professional and also extremely affordable. As a result of this we highly recommend their services to any organization that chooses to use professional and good services and not waste their time and money. Great job VSARV team, we appreciate the good services. -Mehak Sagar WedMeGood

The virtual web master services that VSARV is providing us is excellent and we are very happy with the services. We believe that such professional services deserve praise and we will recommend this service to all our business associates also. Keep up the good work VSARV team. -Meghna Thakkar Mark Overseas

The PPC assistant services that we received from the VSARV team were very good. We were impressed simply due to the fact that within the first few days we started to receive enquiries and converted a lot of new business. We highly recommend their services to all who require such services. -Bhartendu Vimal Joshi Roveterio

We used the PPC assistant services provided by the VSARV team, and we were very happy with the end results. The results were excellent, and going forward in the future we will use these services again for sure. Also, we suggest to any business that is looking for good results to use their services, as they are professionals and deliver good result. -Akash Nagpal Saarang Foods And Beverages

The virtual web admin services that the VSARV team provides us leaves us stress free and we do not need to worry about our website. As a result of this we are very pleased with the services which are inexpensive and cost effective. We highly recommend these service to all businesses and to all our associates as well. -Dipan Maru Indian VibeZ

[More....](#)



THE VSARV DIFFERENCE

Human Resource Recruitment: We identify the best candidates with access to exclusive database, proprietary screening, in person interviews and proven training to get our clients the best possible agents. While they are technically our employees, you may treat them as your own dedicated contractor agents and we cover all the costs of the: office, equipment, infrastructure, human resources, security, management, and reporting. We offer and all inclusive package for an incredibly affordable hourly rate !

BRIEFING

- *Understand Client's culture, Core values and business priorities.*
- *Candidate specification,*
- *Package details*
- *Profile of existing staff*
- *Timescale*
- *Service expectations*

SOURCING

- *Database (first interviews unbiased)*
- *Managed advertising Search*
- *Comprehensive Overview*
- *Profile of existing staff*
- *Regular of existing staff*
- *Regular Clients contact*

PROFILING

- *Second interview (against clients brief)*
- *Explore motivation*
- *Qualify relevant experience*
- *Referral check*
- *Prepare for interview*

OFFER

- *Reconfirm Requirement*
- *Establish interest Level*
- *Other Offers pending*
- *Acceptance assessed*
- *Confirm offer*
- *Resignation Counseling*
- *Maintain Communication*
- *Generate early loyalty*

PROCESS MANAGEMENT

- *Client Interviewing facilities full and immediate debriefing*
- *Response interpretation*
- *Assess understanding*
- *Assess motivation*
- *Counter offer counseling*



HOW IT WORKS

Communication: You will be provided with their direct email id and Phone number and you can get in touch with them any time you wish. We provide options for



Email



Call



Skype



Chat Message



allow other software



REPORTING

You will be sent task report on a regular basis with the name of the project that you have assigned, time taken to complete each task, and the status of the project. You will also be provided a username and password to login to our admin area from where you can pull up a daily, weekly or monthly task report. You can use the same admin area to export your contacts for email management and also to update your address or payment information.

Dedicated Project Manager

You will have one dedicated project manager to report to you and ensure optimal performance and communication. The PM will make sure your agent shows up on time and clocks out at the appropriate time as well as delivering on time results. So you don't have to worry about it. You can wait for report or contact your PM anytime for updates.



Backup Protocol

Your project manager will keep your process backed up, so in the event of an absence, another agent can resume the work without delay. We have entire teams of agents with a variety of skill sets that can fill in with an unexpected absence so the work never stops.



TRAINED AND EXPERIENCED

Trained and Experienced: Our agents have a minimum of a bachelor degree and typically at least 2+ years of experience. Together with the team collaboration from team leaders, along with support and supervision from project managers, you can rest assured that your project will be handled by our professionals.



COMMUNICATION SKILLS

GOOD COMMUNICATION SKILLS

Good communication skills: our agents are fluent in spoken and written English with neutral accents to ensure optimal communication and top notch results. With the right understanding of the project scope and task in hand, Our Agents get things done correctly the first time.



HOW IT WORKS

FAST AND SECURE:

All our agents work strictly within our Non Disclosure Agreement NDA to deliver Outstanding result on Schedule. Our Operations are very secure and well designed to keep sensitive data as safe, If not more secure then it would be in your own office.

- Our Office and Machines are all highly monitored
- All employees are supervised continually and are provided technical support to guarantee that operations run smoothly.
- We are registered with the data protection Act. We follow all the requirements as per the Data Protection Acts Requirement.
- We have internet firewalls, and internet restriction policies,
- ID Badges are required for access, Security cameras monitor activity, 24 hours security personnel are on duty, and no writing material or mobile phones allowed on the operations floor.

BILLING

There are absolutely no startup fees for hiring a virtual assistant because we are that confident you will love our services. The only fee will be the monthly subscription if you are hiring a virtual employee for the hourly rate multiplied by the number of monthly hours at which they will be working.



PHYSICAL INFRASTRUCTURE

We use a secure firewall, on a password encrypted network to ensure integrity.

All Systems use window OS, Microsoft Software, remain in our offices at all times, and are protected by Antivirus Software.

We also use top Notch SSL encryption to make sure your data stays safe and protected.

We have backup diesel generators and APC units in the case of power outages.

All agents have access to high speed and reliable internet to ensure no interruptions.

We have a cafeteria, Conference room, and lounge for employee relaxation with future plans to provide a gaming area as well as fitness center.



HOUR OF OPERATION / CUSTOMER SERVICES

We run two main shifts daily to maximize efficiency of our facilities, Keep your costs low, and providing support and maintenance when they need it.

Your agent can work during any time periods you prefer during weekdays.

Should you ever have any issue, you can submit a customer services trouble ticket 24/7 with prompt resolution.



Thanks



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